

Responsible AI-Agent for Licensing, Permits and Registrations

Governed, accurate answers for every licence, permit, and registration.
One wrong answer can cost time, revenue, and public trust.

SITUATION:

Municipalities and regions run on the judgment of a small number of experienced staff. Your building officials, licensing clerks, and registration teams check each application against building codes, zoning bylaws, business license rules, and provincial regulations. It is detailed, high volume work, and it is the difference between a service counter that keeps pace and one that falls deeply behind.

To make things worse, there is a retirement wave underway across the public sector. When a senior reviewer who just knows the code and bylaws leaves, years of interpretation walk out with them. New staff read the same rules differently. This inconsistency turns into appeals, complaints, and liabilities. Will this soon be your challenge?

PROBLEM:

Knowledge and consistency gaps in licensing and permits create operational and financial risk. Your teams face:

- Senior reviewers retiring with no structured handoff of how the code is applied
- Inconsistent answers and interpretations across staff, shifts, and counters
- Manual cross-referencing of applications against codes, bylaws, and regulations
- Permit and licence backlogs that slow projects, revenue, and residents
- Repetitive questions from applicants pulling staff off higher value review work
- Appeals and liability exposure when similar applications get different answers
- Institutional knowledge trapped in binders, email, and people's heads

SOLUTION:

Give your staff a Responsible AI-Agent, trained directly by your most experienced reviewers, clerks, and subject matter experts (SME). They load precise, approved answers into the Knowledge Graph AI, which produces a deterministic answer. No guesses.

Your codes, zoning bylaws, license rules, and provincial regulations live in Trusted Collections. When staff or applicants ask a question, the AI-Agent answers from that content and points to the source. New clerks get answers in seconds. Your SMEs stop needing to repeat themselves. It is your sanctioned content. No hallucinations. No external sources.

This is Human-in-the-Loop by design. The AI-Agent supplies the knowledge. Your associate makes every decision. kama.ai is AI that helps your staff, it does not replace them.

And, if the AI-Agent does not know an answer: it says so! It's flagged for review by a human. No guessing. Continuous improvement - built in.

Turn licensing and permit knowledge into a governed asset for every counter and every shift. No retirements. No clock outs. No guesses.





Licensing and Permits AI-Agent can address:

- Building permit, renovation, and zoning variance requirements
- Business, trade, and vendor license rules, conditions, and renewals
- Application completeness checks against code, bylaw, and regulation
- Registration processes: property, animal, events, and vital records
- Fees, timelines, and required documents for each application type
- Consistent interpretation of ambiguous code and bylaw language
- Flags unknown questions back to subject matter experts for improvement

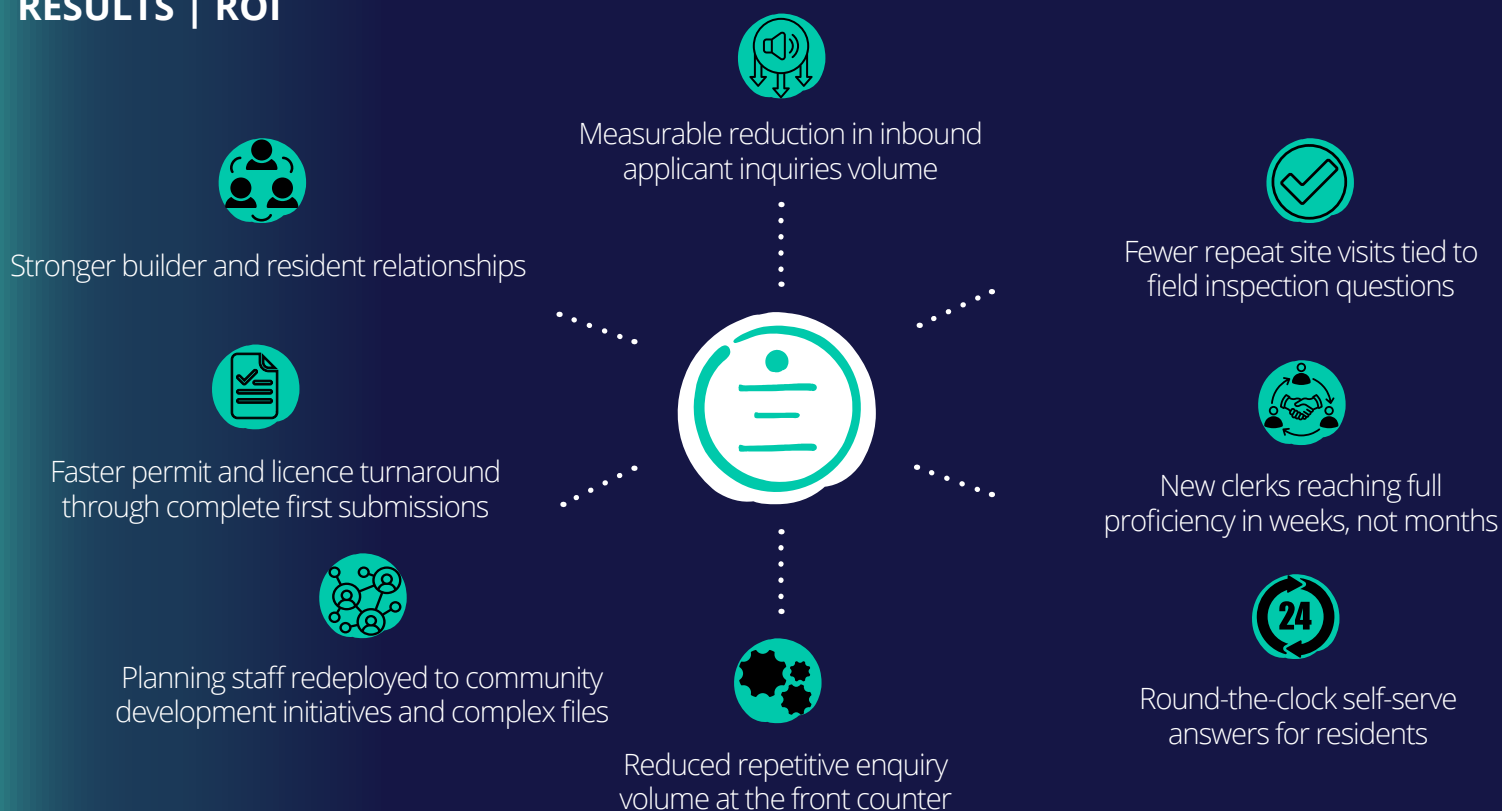
BUSINESS VALUE

Knowledge. Retention. Consistency. kama.ai helps Municipalities:

- Keep decades of code & bylaw expertise before it walks out the door
- Cut new employee ramp-up from weeks or days
- Deliver consistent, defensible answers across staff and counters
- Reduce permit and license backlogs and turnaround times
- Lower risk and liabilities with consistent compliance to policies
- Free experienced staff from repetitive questions for higher value review
- Build a governed, auditable record of every answer and its approved source

AI Agents for Every Area of the Municipality

RESULTS | ROI



When it's got to be right it's got to be...



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