

Responsible AI Agent for Culture, Heritage, and Social Services

Governed, culturally accurate answers for every resident, and visitor.
Where one wrong answer can damage the trust that generations built.

SITUATION:

Municipalities and regions hold the cultural memory of their communities. Your curators, heritage staff, cultural program coordinators, and social services teams answer questions about local history, artifacts, festivals, ethnic communities, and support residents need. It is sensitive, high visibility work. It is the difference between a community that feels seen and one that is overlooked.

To make things worse, this knowledge sits with very few people. It is carried by seasonal, part-time, and volunteer staff. When a curator or a long serving community liaison leaves, decades of context and relationships leave with them. Different staff tell the story differently. That inconsistency costs you credibility.

PROBLEM:

Knowledge and sensitivity gaps in cultural and social services create reputational risk. Your teams face:

- Curators and community liaisons retiring with cultural context unrecorded
- Seasonal, student, and volunteer staff answering sensitive questions unsupported
- Repatriation and artefact provenance questions with no governed record
- Inconsistent answers about programs, eligibility, and community supports
- Public AI tools rewriting history and misrepresenting your communities
- Smaller museums and heritage sites without dedicated knowledge budgets
- Cultural knowledge trapped in archives, binders, and people's heads

SOLUTION:

Give your staff a Responsible AI Agent, trained directly by your curators, community liaisons, and cultural subject matter experts (SME). They load precise, approved answers into the Knowledge Graph AI. It gives you deterministic, accurate answers. No guesses.

Your records, heritage site histories, program eligibility rules, and community protocols live in your curate Knowledge Graph. When asked, the AI-Agent answers only from approved content and points to the source. Your words. No hallucinations. No questionable sources.

This is Human-in-the-Loop by design. The AI Agent shares knowledge 24/7. It can even automate tasks and engage SMEs when needed. kama.ai doesn't replace but augments your cultural and social services teams.

And, if the Agent does not know an answer: it says so! It's flagged for review by your SME. No guessing. No wrong answers. Continuous improvement - built in.

Turn cultural and community knowledge into a governed asset for every site, program, and season. No rewriting. No guessing. No exceptions.



Culture and Social Services Agent handles:

- Museum collections, exhibits, and heritage site history and significance
- Repatriation processes, artefact provenance, and Indigenous protocol questions
- Cultural program, festival, and community event details and participation
- Social services eligibility, intake steps, and referral pathways
- Community, language, and accessibility supports available across your wards
- Consistent, culturally accurate answers about local history and communities
- Flags unknown questions back to subject matter experts for improvement

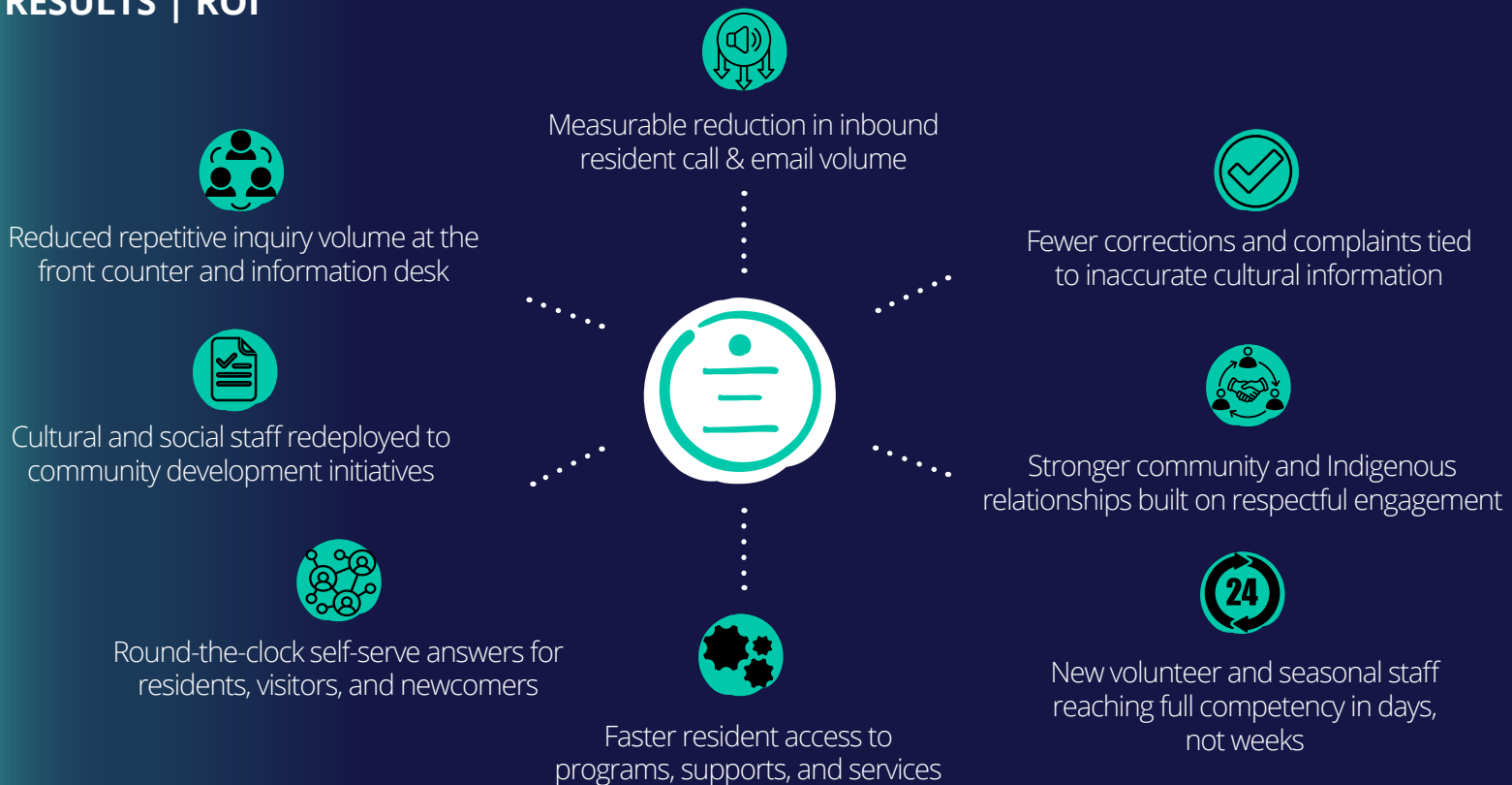
BUSINESS VALUE

Trust. Accuracy. Authenticity. kama.ai helps Municipalities:

- Preserve cultural knowledge and lived context before it disappears
- Deliver culturally accurate, authentic answers across every site and season
- Honour OCAP® principles and keeps sensitive content off public AI models
- Give volunteer and seasonal staff expert answers from day one
- Extend museum and heritage access beyond opening hours and budgets
- Free social services staff from repetitive questions for higher value support
- Build a governed, auditable record of every community interaction

Trustworthy Agents for Every Area of Your Municipality

RESULTS | ROI



When it's got to be right it's got to be...

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